




Convenient. Informative. Easy-to-Use.

Mobile capabilities for members

On-the-go healthcare benefits information

Meritain Health strives to provide user-friendly access to the tools and services members need for healthier lives. With our mobile capabilities for members, we provide convenient, around-the-clock access to healthcare benefits information from smart phones and tablets. Meritain Health's mobile capabilities make it even easier for members to become more engaged in their healthcare: anytime, anywhere. And it's all included as part of your Meritain Health benefits plan.

With our mobile capabilities, your members can:

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- Download and view ID Cards (.pdf) to maximize coverage at healthcare appointments.
 - Access deductibles, out-of-pocket amounts, claims and Explanations of Benefits (EOBs) to manage their healthcare utilization.
 - Search for network providers to help them save on healthcare costs.
 - Take control of healthcare spending with Flexible Spending Account (FSA) and Health Reimbursement Arrangement (HRA) balances, as applicable.
 - Submit Coordination Of Benefits (COB) information.
 - Update user information.
 - Access benefit plan documents, including prescription plans.

Mobile capabilities are easy for members to access and use

Members can access our mobile capabilities by visiting www.meritain.com.^{*} Once registered, the mobile capabilities are ready to use from smart phones and tablets. Members can easily update account information (including password and security question changes), electronic communication preference (email address) and HIPAA authorization settings. With attractive, quick-to-navigate displays, members can find and use healthcare information from their mobile device touch screens with ease.

^{} For ease of navigation, we recommend members register for their mobile account using a desktop computer. If they are already registered to access their personal information on the member portal, no action is needed. Members simply log in to meritain.com through the browser on their smart device to access their account.*

If you have any questions about our mobile capabilities for members, we can help. Simply contact your Meritain Health account representative to learn more.